



*Connectivity
Beyond Limits*

DAVICOM Semiconductor, Inc.

DM560P

Integrated Data/Fax/Voice/Speakerphone Modem

Operation Manual &
AT Command Set

*Preliminary
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FCC Regulations

FCC part 68: Requirements for End Users

The following FCC rules must be observed when using the Modem. The modem must not be connected to a party line (a telephone line shared by two or more subscribers) or coin-operated telephone. If trouble is experienced, the modem must be disconnected from the telephone line to determine the cause of the problem and may be reconnected only after the problem is corrected. The modem must not replace your telephone. There must be at least one telephone connected to your telephone line. If you have only one telephone wall outlet, you can satisfy this requirement by connecting your telephone to the PHONE jack on the modem.

You must notify your local telephone company that you will be installing an FCC registered device on your telephone line. If requested, you must provide the telephone company with the following information:

- The telephone number of the line connected to your modem.
- The FCC registration number:
• or
- The FCC ID:
• or
- The ringer equivalence number:

FCC Part 15: Radio/TV Interference

The equipment described in this manual generates and uses radio frequency energy and if not installed and used properly (that is, in strict accordance with the manufacturer instructions) may cause interference to radio and television reception. This equipment has been tested and complies with the limits for Class B computing devices in accordance with the specifications in Subpart J, Part 15, of FCC rules. These rules are designed to provide reasonable protection against such interference in a residential environment. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorienting the receiving antenna
- Relocating the modem with respect to the receiver
- Moving the modem away from the receiver
- Plugging the modem into a different outlet so that the modem and receiver are connected to different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions. Users may also wish to consult the booklet "How to Identify and Resolve Radio-TV Interference Problems" prepared by the Federal Communications Commission. This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402, Stock No. 004-000-00345-4.

FCC Requirements for Consumer Products

- (1) This equipment complies with Part 68 of the FCC rules. On the side of this equipment is a label that contains, among other information, the FCC registration number and Ringer Equivalence Number (REN) for this equipment. If requested, provide this information to your telephone company.
- (2) The REN is used to determine the quantity of devices you may connect to your telephone line such that all of the devices ring when the number is called. In most, but not all areas, the sum of the RENs of all devices should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, call your company to determine the maximum REN for your calling area.
- (3) If your modem causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, the telephone company will notify you in advance. If advance notice is not possible, you will be notified as soon as possible. You will be advised of your right to file a complaint with the FCC.
- (4) Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper operation of your equipment.



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If such changes are planned, you will be given advance notice so as to give you an opportunity to maintain uninterrupted service.

- (5) If you experience trouble with this modem, contact your dealer for repair/warranty information. The telephone company may ask you to disconnect this equipment from the network until the problem has been corrected or you are sure that the equipment is not malfunctioning.
- (6) Repairs that customers can make include replacing fuses or plug-in cards.
- (7) This equipment may not be used on coin service telephones provided by the telephone company. Connection to party lines is subject to state tariffs.



Chapter 1: Introduction

Introduction

This Data/Fax/Voice/Speakerphone Modem Is a personal computer external modem, special made for the RS-232 com port in the IBM compatible Personal computers. It supports the Plug and Play (PnP) function to make the installation real easy for you.

As a data modem, it serves as a communication link between your computer and a remote computer, allowing you to transmit or receive data over the telephone lines. And it is compatible with the ITU-T V.90 (56,000 bits per second), ITU-T V.34+ (33,600 bits per second), CCITT V.32bis, V.32, V.22bis, V.22, V.21, and Bell 103, 212 standards, and provides line speeds from 56000 bits per second to 300 bits per second. However, due to FCC rules which restrict power of internet service provider modem, current download speeds are limited to 53Kbps.

As a Fax modem, it lets you to use your computer as a fax machine, transmitting documents to and receiving them from remote fax machines and/or fax modems. It is compatible with CCITT V.17, V.29, V.27ter and Group 3 Fax standards, provides line speeds from 14,400 to 2,400 bits per second, and sends and receives faxes using class 2 fax commands.

As Voice modem (if hardware supports), it provides the answer machine functions, recording a voice message, playing pre-recorded message back, and recording the message from remote telephone users.

As Speakerphone modem (if hardware supports), it provides the all functions as Voice modem above and with external speaker and microphone, it provides user the hand free and conference speaker phone functions.

The Modem functions as a 56,000 bits per data modem, a 14,400 bits per second fax modem with 115,200 bits per second data rate to and from your computer.

This manual explains how to set up and install the Modem and operates the modem using the AT command set.

Modem Package

In addition to the modem itself, the modem package includes the following:

- This user's manual
- A communication software package (including a manual)
- A RS-232 Cable
- An RJ-11C phone cord
- A setup floppy diskette
- A warranty card

After you unpack the modem, check it for shipping damage. Rough handling during shipping causes most early modem failures. If you notice any damage, contact your dealer.

The Modem

Before reading chapter 2, which describes how to install the modem, take a moment to examine the jacks on the rear of the modem.

There are two jacks on the rear of the modem. One is labeled as "**LINE**", which is to plug in the supplied RJ-11C phone cord and the other end is to plug into the phone jack in the wall. The other jack is labeled as "**PHONE**", which is to connect your telephone set to the modem or your other telephone devices, so that you may use the same wall jack for both the modem and the devices you original use without change your original telephone device setup. Please refer to FCC Regulations at the beginning of this manual for the important rules and Ringer Equivalence Number (REN) information.



Chapter 2: Installation

This chapter explains how to install your modem and check whether it is working correctly. To install the modem you need to perform the following simple steps:

1. Turn off your computer and any attached devices, such as a printer.
2. Connect the serial cable to the modem and to the computer. When looking for the serial port on the back of your computer, look for labels marked COM1 or COM2.
3. Plug and the power adapter into a standard wall outlet and insert its plug into the power jack on the modem.
4. Connect the modem to the telephone line in the wall jack. If you wish, you may also connect a telephone set or your telephone devices to the modem through the "PHONE" jack on the modem.
5. Turn on your modem, then turn on your computer and Peripherals.
6. Set up your modem.
 - a. For Windows 95/98 and NT, follow "New Hardware Found" window to complete the installation of modem.
 - b. For other system, please refer to the following specified procedures.
7. Install a communication software package and setup the software to operate the modem.
8. Checking the Installation.

Each of these steps is explained in details below.

1. Turn off computer and attached devices.

2. Connect the serial cable

The serial cable may be 9-pin or 25-pin.

3. Plug the power adapter

Warning! Do not use other adapter not offered by original Manufacturer.

4. Connect the Modem to the Telephone Line

Once the modem is installed in your computer, you are ready to connect the modem to telephone jack on the wall. To connect the modem to the telephone line, plug one end of provided RJ-11C phone cord in the modem package into the jack, marked as "**LINE**" jack on the bracket of the modem, and the other end of phone cord to the phone jack in the wall.

If you wish, you may connect a telephone set or your telephone devices to the modem so that both modem and your telephone devices are connected to a single wall jack. To connect your telephone devices to modem, simply plug the modular phone cord of your telephone devices into the "**PHONE**" jack on the bracket of the modem.

5. Turn on the modem and PC

6. Setup your modem

6.a Windows 95 or Windows NT

If your system OS is either Windows 95/98 or Windows NT, after the step 7, Power up your computer, you will notice that your computer display "New Hardware Found" window to prompt you to setup the new hardware, namely, modem. Follow the prompt and choose "Have Disk" option, insert the floppy diskette in the package in the drive and select that drive. Click OK. your modem is automatically set up.

6.b Windows 3.x or DOS

1. If your system is not provide the Plug and Play (PnP) functions, such as Windows 3.x or DOS, the COM port is decided by the com port you connected

7. Installing a Software Package

Once you have the external modem, you can install a communication software package on your computer. (A software package is provided with the modem. Of cause you may use a different software package of your choice.) You will need the communication software to operate the modem. (The modem may also be operate by using the AT commands, described later in this manual.)

When configuring the software applications, take note of the following:

1. The setting for "baud rate" in the software application should be set to 115,200, the highest supported by the modem. Unless you have special reason not to. This setting refers to DTE speed (the speed with which your computer communicates with the modem), not the speed of the modem supported for connection with other modems.
2. Select "RTS?CTS" or "hardware " flow control handshaking in the software application. This will guarantee the sent data and received data can be handled by your computer, without lose any of data.



3. If you are using Microsoft Windows, check the port parameters in the Control Panel. Select "hardware" and the appropriate baud rate.
4. If you are using a software package other than the one included with your modem and the name of your modem does not appear on the modem list in the software, choose either "generic" or "Hayes compatible" for the type of modem. Select "error correction" if it is available.

8. Checking the Installation

If you have a telephone set connected to the modem, pick up the receiver and check whether you hear a normal dial tone. If you do not, confirm that the wall line is properly connected to the modem and that the telephone set is plugged securely into PHONE jack on the modem.

You may like to check the modem is properly set up or not. Here is what you have to do.

8.a Windows 95/98 or Windows NT

1. Click START,
2. Move mouse to SETTINGS,
3. Click on CONTROL PENAL,
4. Double click on the MODEMS icon,
5. MODEMS PROPERTIES shows up,
6. Select GENERAL tab, you should see the new modem is added to the list.
7. Select DIAGOSTICS tab, you will see the new modem is list on one of the port.
8. Close MODEMS PROPERTIES,
9. Close CONTROL PENAL,
10. Click START again,
11. Move mouse to PROGRAMS, ACCESSORIES, HYPER TERMIANL,
12. Double click HYPERTRM.EXE,
13. NEW CONNECTION - HYPER TERMINAL and CONNECTION DESCRIPTION windows show up,
14. Follow the prompt to make your first connection.

8.b Windows 3.x or DOS

Run the communication software provided with the modem. Put the computer in terminal emulation mode, so that the computer functions as a terminal. To check whether your computer and modem are communicating properly, either enter "AT" and carriage return. The modem should respond by displaying the letters "OK" one the computer screen. If the modem does not respond or if the software

can not enter terminal mode, the communication port setting of modem may conflict with that of another serial device in your system. In this case, you will need to adjust the settings to different one. If the "AT" is not displayed when you type it, the local echo function may be off. To turn it back on, type "ATE1" and carriage return.

If double characters appear on the screen, both your modem and software are set to local echo on; in this case disable the local echo function in your software application, or you can type "ATE0" and carriage return to turn the modem's local echo off.

If you suspect a problem with modem or the telephone line after installation, disconnect the modem until you determine the source of the problem.

Initialization String Set-up

The following initialization string is suitable for most applications. You may make additions as appropriate.

```
AT &F E0 V1 &D2 &C1 \V1 S0=0 <cr>
```

Note:

- a. Some application program does not allow for spaces between commands.
- b. Some application program may have to replace carriage return to ^M or a\ to the end of string.
- c. Some commercial service nodes do not like data compression. If you do not connect or connections is sluggish, include %C0 to disable the data compression.

Chapter 3: AT commands and S Registers

- Functional States
- Configuration Profiles
- AT Command Syntax
- AT Command Summary
- AT Command set
- Status Register Summary
- AT Command Set Result Codes
- Example
- Other Important Settings

The modem supports an extended Hayes AT command set that allows you to adjust the modem's operating parameters and initiate calls. This chapter describes how to operate the modem from a personal computer or a terminal keyboard using AT commands.

Functional States

In AT command operating environment, the modem has four functional states:

- The command state,
- The wait-for-carrier state,
- The on-line state, and
- The on-line command state.

In the command state, the modem accepts AT commands from the terminal, allowing you to configure the modem and dial telephone numbers. When the modem is powered on, it defaults to the command state.

After modem dials a number, it enters a transition state, called the wait-for carrier state and waits for a carrier signal from the remote modem. If the modem does not detect a carrier signal within a preset time period (this period is defined by the value of S7 register), it abandons the call and re-enters the command state. You can also cause the modem to exit the wait-for-carrier state and return to the command state by pressing any key on the keyboard, causing a dial abort action.

If modem detects a valid carrier signal, it connects with the remote modem, according to the best negotiation speed decided by both modems, and enters the on-line state. In this case, the modem transmits data asynchronously. If the carrier signal is lost or intentionally dropped the connection, the modem hangs up and re-enters the command state.

While the modem is on line, you can temporarily exit the on-line state, and enter the on-line command state, from which limit set of AT commands can be entered to interrogate the modem current settings and make sure the connection is what is supposed to be and to disconnect the line gracefully.

To enter the on-line command state, wait 1 second, type +++, wait another 1 second, and type AT, carriage return (this procedure is called Time Independent Escape Sequence, TIES). The first valid AT commands entered while the modem in the on-line command state will be executed just as they would be executed in the command state. If the first command is Invalid in this state, it will cause modem be to on-line state and you will have on-line connect message shown on the screen.

After the first command is accepted and in the on-line command state, the rest AT commands will accepted with OK or rejected with ERROR and stay in this state until

1. You issue ATO command to re-enter the on-line state,
2. You issue ATH to drop the connection and back to command state,
3. Connection is disconnected and the modem go back to command,
4. Application program request modem to disconnect and go back to command state.

Configuration Profiles

A configuration profile refers to a complete set of operation parameters for the modem. The operating parameters in use at any one time are referred to as active profile. The active profile is stored in RAM in the modem and it may be viewed by entering AT&V. Each time the modem powers up, the active profile is loaded with profile 0 or 1 at the time modem was last powered off

You can store the active profile into profile 0 or profile 1 and into the non-volatile memory (EEPROM) by entering AT&W0 or AT&W1. So next time the modem is powered up, you can assume the profile while you left off.

The factory default profile, which is stored in ROM in the modem, consists of the operating parameters most commonly used for data communication and is satisfactory for the needs of most users. The default profile can be reload into active profile by entering AT&F.



AT Command Syntax

With two exceptions, all AT commands are prefixed with AT (uppercase or lowercase, even, odd, none, mark or space parity do not matter), which stands for "ATtention", command body, list in the following sections, and command line terminator, most commonly used is carriage return.

The two exceptions are the "A/" command, which is used to repeat the last command, and the "+++", which cause modem goes into on-line command state.

There are 40 characters length limitation post on every single command line. Any command line exceeds this limitation will result an ERROR result.



AT Command set

PART I : Data COMMAND SET

General Command

A/ Repeat the last executed AT command
Do not precede A/ with AT or follow with ENTER.

AT Attention Characters.
'AT' character pairs always at the beginning of each command line, except 'A/', which is to repeat the last executed AT command.

Note: The following commands always have to precede with 'AT' attention character pair, if it is the first command in the command line.

A Manually answer incoming call.

D Dial (Originate a Call).
The following modifiers can be used in the dial string:
0-9,#,* Dialing digits. Touch Tone dial characters.
P Pulse dialing.
T Touch Tone dialing.
W Wait for second dial tone.
, Pause (programmable by S8).
^ Enable 1300 Hz calling tone.
! Flash (delay 500 ms).
; Return to command mode.

DS=n Dial stored number.
Dials one of three telephone numbers (n = 0,1 or 2) which is stored in the modem's nonvolatile memory via AT&Zn=x command.

En Command Echo.
E0 Disables command echo.
E1* Enables Command echo.

+++ Default Escape Character.
To switch from data mode to command mode, you can pause one second and type '+++'. Do not follow with carriage return. The default ASCII character '+' is decimal 43. You can change register S2 to any value from 0 to 255. Values greater than 127 disable the escape

feature and prevent you from returning to the Command Mode. Please refer to S2 and S12.

Hn Hook control.
H0* Modem is on-hook (disconnect from line).
H1 Modem is off-hook (connect to line).

In Identification.
I0* Display product-identification code.
I1 Factory set.
I2 Internal memory test.
I3 Firmware version 1.
I4 Firmware version 2.

Ln Volume Control.
L0 Speaker volume off.
L1 Low speaker volume.
L2* Medium speaker volume.
L3 Loud speaker volume.

Mn Speaker Control.
M0 Speaker off.
M1* Speaker on until carrier detected.
M2 Speaker always on.
M3 Speaker on until carrier detected and off while dialing.

Nn Auto mode Selection.
N0 Disable auto mode. Modem connect speed is fixed according to AT*Nn setting.
N1* Enable adaptive connect speed (always connect at the highest compatible speed).

On Return to Data Mode Selection.
O0* Return to Data Mode.
O1 Return to Data Mode and initiate a retrain.

Qn Modem Response Selection.
Q0* Modem sends responses.
Q1 Modem does not send responses.

Sr? Reads Register r Value.
r is 0 to 97.

Sr=n Set Register r to Value n.
r is 0 to 97, n is 0 to 255.

Un **V.34 Control.**
U0 Disable V.34 when AT*N1 - AT*N6.
U1 Enable V.34.
U2 Enable V.34 aggressive connection
U3* Enable V.90



Vn	Responses Selection.	&D3	Modem resets following an ON-to-OFF Data Terminal Ready transition and retrieves modem default configuration (Same as ATZ).
V0	Numeric responses.		
V1*	Verbose (text) responses.		
Wn	DTE/DCE Speed Response Selection.	&F9	Load Modem Factory Default Configuration Restores the modem to the default operating characteristics.
W0	Display DCE connection rate		
W1*	Display DTE connection rate	&F	Load Modem Factory Default Configuration Restores the modem to the default operating characteristics.
Xn	Response Set Selection (See table 1).		
X0	Report basic call progress result codes.		
X1	Report basic call progress result code and connection speeds, disable dial tone and busy tone detection.	&Kn	Flow Control Selection.
X2	Report basic call progress result code and connection speeds, disable busy tone detection only.	&K0	Disable Local flow control.
X3	Report basic call progress result codes and connection speeds, disable dial tone detection only.	&K3*	Selects RTS\CTS hardware flow control.
X4*	Report all call progress result code and connection rate.	&K4	Selects XON\XOFF in-band flow control.
		&K5	Selects Transparent XON\XOFF in-band flow control.
Yn	Long Space Disconnect Selection.	&Pn	Make/Break Ratio.
Y0*	Disables long space disconnect. Modem does not send or respond to long space disconnect.	&P0*	US setting for off-hook (make) to on-hook (break) ratio.
Y1	Enables long space disconnect. Modem sends break signal for 4 seconds before disconnect or will disconnect after receiving 1.6 seconds of break from remote modem.	&P1	UK and Hong Kong setting for off-hook to on-hook ratio.
Zn	Reset and Profile Retrieve Selection	&Rn	Clear To Send (CTS) Signal Selection.
Z0*	Reset modem and retrieve active configuration profile from stored configuration profile 0.	&R0	Modem turns on the Clear To Send signal when it detects the Request To Send (RTS) signal from host.
Z1	Reset modem and retrieve active configuration profile from stored configuration profile 1.	&R1	Modem ignores the Request To Send signal and turns on its Clear To Send signal when ready to receive data.
&Cn	Carrier Output Selection.	&R2*	Clear To Send force on.
&C0	Keep Data Carrier Detect (DCD) signal always ON.	&Sn	Data Set Ready (DSR) Signal Selection.
&C1*	Set Data Carrier Detect (DCD) signal according to remote modem data carrier signal.	&S0*	Data Set Ready is forced on.
		&S1	Data Set Ready to operate according to RS- 232 specification.
&Dn	Data Terminal Ready (DTR) Signal Handling.	&Tn	Test Selection.
&D0	Modem ignores the Data Terminal Ready signal from host.	&T0*	Terminates test in progress.
&D1	Modem returns to Command Mode and asynchronous operation following an ON-to-OFF Data Terminal Ready transition.	&T1	Performs Local Analog Loopback Test.
&D2*	Modem hangs up, returns to the Command Mode, and prepares for asynchronous operation following an ON-to-OFF Data Terminal Ready transition.	&V	Configuration Profile Display Selection.
		&Wn	Active Configuration Profile Store Selection.
		&W0*	Stores active configuration profile in configuration profile 0.
		&W1	Stores active configuration profile in configuration profile 1.
		&Yn	Selection of the Active Configuration After Power-On or Reset.



&Y0*	Retrieves configuration profile 0 as the active configuration profile when the Modem is turned on or is reset.	*Q1*	Enables auto retrain.
&Y1*	Retrieves configuration profile 1 as the active configuration profile when the Modem is turned on or is reset.	*Xn	Transmission Level Selection.
&Zn=x	Store Telephone Numbers in Nonvolatile Memory. Stores three telephone numbers, 31 characters each, in the non-volatile memory. Uses ATDS=n to dial or to use AT&M2 for synchronous data mode.	*X0*	Selects output level -11dBm.
*Gn	Adaptive Handshake Selection.	*X1	Selects output level -12dBm.
*G0	Disables adaptive protocol handshake.	*X2	Selects output level -13dBm.
G1	Enables adaptive protocol handshake.	*X3	Selects output level -14dBm.
*Nn	Connect Speed Selection.	*X4	Selects output level -15dBm.
*N0	Selects connect speed 1200bps.	*X5	Selects output level -16dBm.
*N1	Selects connect speed 2400bps.	*X6	Selects output level -17dBm.
*N2	Selects connect speed 4800bps.	*X7	Selects output level -18dBm.
*N3	selects connect speed 7200bps.	*X8	Selects output level -19dBm.
*N4	Selects connect speed 9600bps.	*X9	Selects output level -20dBm.
*N5	Selects connect speed 12000bps.	*X10	Selects output level -21dBm.
*N6	Selects connect speed 14400bps.	*X11	Selects output level -22dBm.
*N7	Selects connect speed 16800bps.	*X12	Selects output level -23dBm.
*N8	Selects connect speed 19200bps.	*X13	Selects output level -24dBm.
*N9	Selects connect speed 21600bps.	*X14	Selects output level -25dBm.
*N10	Selects connect speed 24000bps.	*X15	Selects output level -26dBm.
*N11	Selects connect speed 26400bps.		
*N12	Selects connect speed 28800bps.		
*N13	Selects connect speed 31200bps.		
*N14	Selects connect speed 33600bps.		
*N15	Selects connect speed 1200/75bps.		
*N16	Selects connect speed 300bps (V.21).		
*N17	Selects connect speed 300bps (Bell 103).		
N19	Selects connect speed V.90 33333bps		
*N22	Selects connect speed V.90 37333bps		
*N25	Selects connect speed V.90 41333bps		
*N26	Selects connect speed V.90 42666bps		
*N27	Selects connect speed V.90 44000bps		
*N28	Selects connect speed V.90 45333bps		
*N29	Selects connect speed V.90 46666bps		
*N30	Selects connect speed V.90 48000bps		
*N31	Selects connect speed V.90 49333bps		
*N32	Selects connect speed V.90 50666bps		
*N33	Selects connect speed V.90 52000bps		
*N34	Selects connect speed V.90 53333bps		
*N35	Selects connect speed V.90 54666bps		
*N36	Selects connect speed V.90 56000bps		
*Qn	Auto Retrain Selection.		
*Q0	Disables auto retrain.		

V.42bis / MNP Command Set

%An	Set Auto-Reliable Fall Back Character Set auto-reliable fall back character to n (n = 0 to 127).
%Cn	Data Compression.
%C0	Disables data compression.
%C1*	Enables data compression.
\An	MNP Block Size Selection.
\A0	Selected 64-character maximum block size.
\A1	Selected 128-character maximum block size.
\A2	Selected 192-character maximum block size.
\A3*	Selected 256-character maximum block size.
\Bn	Set Line Break. Send a n/10 seconds line break to the modem (n = 0 to 9). Default = 3. Break length always 300 msec for MNP mode.
\En	Normal Mode Data Echo Selection.
\E0*	Disables data echo during a normal link.
\E1	Enables data echo during a normal link.
\Jn	DTE Baud Rate Adjustment Selection.
\J0*	Disables DTE rate adjustment. DTE rate is constant regardless of data link speed.
\J1	Enables DTE rate adjustment. DTE matches data link speed
\Kn	Break Control Selection.



-
- \K0** Enters the Command Mode, but does not send a Break to remote modem. (To send a Break after use the \B command).
- \K1** Empty data buffers and immediately sends a Break to remote.
- \K2** Same as AT\K0.
- \K3** Immediately send a Break.
- \K4** Same as AT\K0.
- \K5*** Send a Break in sequence with any data received from host.
-
- \Nn** Data Link Selection.
- \N0** Selects Normal data link.
- \N1** Selects Direct data link.
- \N2** Selects MNP Reliable link only.
- \N3** Selects MNP Auto-reliable link.
- \N4** Selects V.42 reliable link with phase detection.
- \N5*** Selects V.42 auto-reliable link with phase detection.
- \N6** Selects V.42 reliable link without phase detection.
- \N7** Selects V.42 auto-reliable link without phase detection.
-
- \Qn** Flow Control Selection.
- \Q0** Disables flow control.
- \Q1** Selects XON\XOFF in-band flow control.
- \Q2** Selects CTS hardware flow control.
- \Q3*** Selects RTS\CTS hardware flow control.
-
- \Tn** Set Inactive Timer.
Set inactivity timer to n minutes (n = 0 to 90).
Default = 0.
-
- \Vn** V42/MNP Extended Response Selection.
- \V0** Disables V42/MNP extended responses.
- \V1*** Enables V42/MNP extended responses.
-
- \Xn** XON\XOFF Pass-through Selection.
- \X0*** Process XON\XOFF and don't pass through.
- \X1** Processes XON\XOFF and pass through.



Result Code (Table 1)

Long Form ATXn	Short Form	n value in			
		0 1 2 3 4			
OK	0	x x x x x	CONNECT 38666	42	x x x x
CONNECT	1	x x x x x	CONNECT 40000	43	x x x x
RING	2	x x x x x	CONNECT 41333	44	x x x x
NO CARRIER	3	x x x x x	CONNECT 42666	45	x x x x
ERROR	4	x x x x x	CONNECT 44000	46	x x x x
CONNECT 1200	5	x x x x	CONNECT 45333	47	x x x x
NO DAILTONE	6	x x	CONNECT 46666	48	x x x x
BUSY	7	x x	CONNECT 48000	49	x x x x
NO ANSWER	8	x x	CONNECT 49333	50	x x x x
CONNECT 600	9	x x x x x	CONNECT 50666	51	x x x x
CONNECT 2400	10	x x x x	CONNECT 52000	52	x x x x
CONNECT 4800	11	x x x x	CONNECT 53333	53	x x x x
CONNECT 9600	12	x x x x	CONNECT 54666	54	x x x x
CONNECT 7200	13	x x x x	CONNECT 56000	55	x x x x
CONNECT 12000	14	x x x x			
CONNECT 14400	20	x x x x			
CONNECT 19200	21	x x x x			
CONNECT 38400	22	x x x x			
CONNECT 57600	23	x x x x			
CONNECT 115200	24	x x x x			
CONNECT 1200RX/75TX	25	x x x x			
CONNECT 75TX/1200RX	26	x x x x			
RINGBACK	27	x x x x			
CONNECT BELL 300	28	x x x x			
CONNECT V21	29	x x x x			

(Display DCE speed by ATW0)

CONNECT 16800	15	x x x x
CONNECT 19200	16	x x x x
CONNECT 21600	17	x x x x
CONNECT 24000	21	x x x x
CONNECT 26400	30	x x x x
CONNECT 28800	31	x x x x
CONNECT 31200	32	x x x x
CONNECT 33600	33	x x x x
CONNECT 28000	34	x x x x
CONNECT 29333	35	x x x x
CONNECT 30666	36	x x x x
CONNECT 32000	37	x x x x
CONNECT 33333	38	x x x x
CONNECT 34666	39	x x x x
CONNECT 36000	40	x x x x
CONNECT 37333	41	x x x x



PART II : FAX Command

Fax Class 1 Command

+FCLASS=n Data, Fax or Voice Mode Selection.
+FCLASS=0 Selects Data mode operation.
+FCLASS=1 Selects Fax Class 1 mode operation.
+FCLASS=8 Selects voice mode operation.

+FAE=n Data/Fax Auto answer.
+FAE=0 Disables Fax Auto Answer operation
+FAE=1 Enables Auto detection of Data or Fax operations.

+F<command>? Report active configuration.
+FAE? 0 if auto answer is disabled;
 1 if auto answer is enabled

+FCLASS? 0 if wet select data mode;
 1 if wet select Fax class 1 mode;
 8 if wet select voice mode;

+F<command>? Report operating capabilities.

+FAE=? 0,1

+FCLASS=? 0,1,8

+FTM=? 24,48,72,73,74,96,97,98,121,122,145,146

+FRM=? 24,48,72,73,74,96,97,98,121,122,145,146

+FMI? Request Manufacturer Information.

+FMM? Request Model Information.

+FRE? Request Revision Information.
 +

+FTS=n Stop transmit and wait for the specified amount of time and then sends OK result code to the DTE.

+FRS=n This command causes the DCE to listen and to report back an OK result code when silence has been present on the line for the amount of time specified.

+FTM=n Transmit data using the modulation defined below. An ERROR response code results if this command is issued while the modem is on-hook.

+FTM=24	V.27 ter 2400bps
+FTM=48	V.27 ter 4800bps
+FTM=72	V.29 ter 7200bps
+FTM=73	V.17 ter 7200bps long
+FTM=74	V.17 ter 7200bps short
+FTM=96	V.29 ter 9600bps
+FTM=97	V.17 ter 9600bps long
+FTM=98	V.17 ter 9600bps short
+FTM=121	V.17 ter 12000bps long
+FTM=122	V.17 ter 12000bps short
+FTM=145	V.17 ter 14400bps long
+FTM=146	V.17 ter 14400bps short

+FRM=n Receive data. An ERROR response code results if this command is issued while the modem is on-hook.

+FRM=24	V.27 ter 2400bps
+FRM=48	V.27 ter 4800bps
+FRM=72	V.29 ter 7200bps
+FRM=73	V.17 ter 7200bps long
+FRM=74	V.17 ter 7200bps short
+FRM=96	V.29 ter 9600bps
+FRM=97	V.17 ter 9600bps long
+FRM=98	V.17 ter 9600bps short
+FRM=121	V.17 ter 12000bps long
+FRM=122	V.17 ter 12000bps short
+FRM=145	V.17 ter 14400bps long
+FRM=146	V.17 ter 14400bps short

+FTH=n Transmit data with HDLC framing. An ERROR response code results if this command is issued while the modem is on-hook.

+FTH=3	V.21 channel 2 300bps
+FTH=24	V.27 ter 2400bps
+FTH=48	V.27 ter 4800bps
+FTH=72	V.29 ter 7200bps
+FTH=73	V.17 ter 7200bps long
+FTH=74	V.17 ter 7200bps short
+FTH=96	V.29 ter 9600bps
+FTH=97	V.17 ter 9600bps long
+FTH=98	V.17 ter 9600bps short
+FTH=121	V.17 ter 12000bps long
+FTH=122	V.17 ter 12000bps short
+FTH=145	V.17 ter 14400bps long
+FTH=146	V.17 ter 14400bps short

+FRH=n Recevie data with HDLC framing. An ERROR response code results if this command is issued while the modem is on-hook.



+FRH=3	V.21 channel 2 300bps
+FRH=24	V.27 ter 2400bps
+FRH=48	V.27 ter 4800bps
+FRH=72	V.29 ter 7200bps
+FRH=73	V.17 ter 7200bps long
+FRH=74	V.17 ter 7200bps short
+FRH=96	V.29 ter 9600bps
+FRH=97	V.17 ter 9600bps long
+FRH=98	V.17 ter 9600bps short
+FRH=121	V.17 ter 12000bps long
+FRH=122	V.17 ter 12000bps short
+FRH=145	V.17 ter 14400bps long
+FRH=146	V.17 ter 14400bps short

The Fax class 1 mode Result codes are:

OK Command valid and executed successfully.

ERROR Command error and can not be executed.

CONNECT The DCE has entered the data transfer state.

NO CARRIER The selected carrier is not being received. Possible causes include – loss of carrier within default or DTE specified time-out, time-out associated with the absence of selected carrier, or character abort.

**PART III : VOICE MODE COMMAND SET****Voice Command**

#BDR Baud Rate Selection.	#VBS Bits Per Sample Selection.
#BDR? Returns the current setting of the #BDR.	#VBS? Returns the current setting of #VBS.
#BDR=0* Enable autobaud detection.	#VBS=1 Selects 8 bits PCM.
#BDR=n Where n = 1,2,4,6,8,16,24. Sends OK message and switches to the new speed defined by n*2400 bps.	#VBS=2 Selects 2 bits per sample ADPCM.
	#VBS=3 Selects 3 bits per sample ADPCM.
	#VBS=4* Selects 4 bits per sample ADPCM.
	#VBS=8 Selects 8 bits per sample ADPCM.
#CID Caller ID Selection.	#VBT Beep Tone Timer.
#CID Returns the current settings of #CID.	#VBT? Returns the current setting of the #VBT command.
#CID=0* Disable Caller ID.	#VBT=0 Disables the tone generation capability
#CID=1 Enables formatted Caller ID reporting Single Data Message (SDM) and Multiple Data Message (MDM) packets.	#VBT=n Sets tone duration time in 100 msec. Where n = 1-40. Default is 10.
#CID=2 Enables unformatted Caller ID reporting of any CID packet received after the first RING cycle including SDM, MDM, or call waiting packet.	
	#VCI? Request Compression Method Information.
#CLS Data, Fax or Voice Mode Selection.	#VLS Voice Line Selection.
#CLS? Returns the current setting of the #CLS.	#VLS? Returns the current setting of the #VLS.
#CLS=0* Selects data mode operation.	#VLS=0* This command causes the telephone line interface to be routed through the modem.
#CLS=2 Selects fax class 2 command operation.	#VLS=1 This command causes the handset to be routed through the modem.
#CLS=8 Selects voice mode operation.	#VLS=2 This command routes the speaker through the modem.
	#VLS=3 This command routes the auxiliary input device through the modem.
#MDL? Request Model Information.	#VLS=4 This command is the same as #VLS=0, except the modem enables the internal speaker.
#MFR? Request Manufacturer Information.	#VLS=5 This command enables the microphone and speaker interface, use for speaker phone mode.
#REV? Request Revision Information.	#VLS=6 This command enables the microphone and speaker interface, use for speaker phone mode.
#SPK=m,n,o Speaker Phone Control m=0 speaker phone mode m=1 microphone modem n,o dummy parameters	
	#VRX Set Voice Receive Mode This action command is only valid if the modem is in the on-line voice command mode.
#TL=XXXX Voice Playback Volume Control.	#VSP Set Silence detection Period. (0 - 255)
#TL=0 mute, means no volume.	#VSS Silence Detection Enable/Disable
#TL=1 -24db, low volume	#VTS Play DTMF/Tone String.
#TL=2 -18db	
#TL=3 -12db	
#TL=4 -6db	
#TL=5* -0db	
#TL=6 +6db	
#TL=7 +12db	
#TL=8 +18db, high volume	
	#VTS=m,n,o Send Beep Tone for 1 sec m,n,o are dummy parameters
#VBQ? Query Buffer Size. (Response 20)	



#VTS=p,q	Send DTMF 'p' for 'p'*100ms where p ranges from 0 to 9, or from a to F, q ranges from 0 to 255.	<DLE>b	Busy , The busy cadence is detected.
#VTX	Set Voice Transmit Mode This action command is only valid if the modem is in the on-line voice command mode.	<DLE>c	Calling Tone , T.30 1100Hz Calling tone is Detected.
#VRA	Ringback Goes Away Timer	<DLE>d	Dial Tone , The Dial tone is detected.
#VRN	Ringback Never Came Timer	<DLE>e	European Calling Tone , V.25 1300Hz Calling Tone is detected.
#VSD	Silence Detection Enable/Disable	<DLE>f	Bell Answer Tone , Bell 2225Hz Answer tone is detected.
#VSK	Buffer Skid Setting		
#VSR	Sampling Rate Selection		
#VTD	DTMF Tone Report Capability		

Voice mode Result codes

OK Command valid and executed successfully.

ERROR Command error and can not be executed.

VCON Issued in Voice mode (#CLS=8) when the modem determines that the remote modem or handset has gone off-hook, or when returning to on-line voice command mode.

NO ANSWER Issued in Voice mode (#CLS=8) when the modem determines that the remote modem has not picked up the line after the S7 timer has expired.

CONNECT When Voice transmission by DTE can begin.

Voice mode Shielded codes

<DLE>0-9 DTMF digits 0 through 9

<DLE>*,# DTMF digits *, #

<DLE>A-D DTMF A through D

<DLE>a **Answer Tone detected**,V.35/T30
2100Hz
answer tone is detected.

PART IV: S Registers

Register **S0**: Auto Answer Ring.

Assigning a value from 1 to 255 in Register S0 tells the modem the number of rings that must occur before it can automatically answer incoming calls. The default value = 0 (no Auto Answer).

Register **S1**: Count Incoming Rings.

The S1 register records the number of incoming rings. Reset to 0 after 8 seconds of no ring.

Register **S2**: Value of the Escape Character.

Register S2 sets the ASCII value in decimal of the escape character. The default value (decimal 43) is equivalent to the ASCII character '+'. You can change this register to any value from 0 to 255. Values greater than 127 disable the escape feature.

Register **S3**: Value of the Carriage Return Character.

Register S3 sets the ASCII value in decimal of the carriage return character (End-Of-Line). The default value is 13. You can change it to any ASCII value between 0 and 127.

Register **S4**: Value of the Line Feed Character.

Register S4 sets the ASCII value in decimal of the line feed character. The default value is 10. You can change it to any ASCII value between 0 and 127. If you do not want to receive a line feed character, you can change the value in this register to a null character, but you cannot disable line feed characters.

Register **S5**: Value of the Backspace Character

Register S5 sets the ASCII value in decimal of the backspace character. This character is the character created by pressing BACKSPACE key and the characters echo to host are BACKSPACE, SPACE, BACKSPACE (i.e. move the cursor to the left). The default value is 8. You can change it to any ASCII value between 0 and 32, or 127.

Note: Do not set the value of the backspace character between 33 and 126.

Register **S6**: Dial Tone Wait Time.

Register S6 sets the time to wait after going off-hook before dialing the first digit in a Dial command when using the X0, X1 or X3 responses. The default time is 2 seconds, although you can change it to any value between 2 and 255 seconds. This feature is convenient when it takes longer than 2 seconds to obtain a dial tone.

Register **S7**: Remote Carrier Signal Wait Time.

Register S7 decides how many seconds to wait for a remote modem's carrier signal before hanging up. The default value is 45 seconds. You can change it to a value between 1 and 255 seconds. Register S7 also controls the time-out of the W command.

Register **S8**: Pause Time for Comma

Register S8 decides how many seconds to pause for each comma (,) encountered in a Dial command line. You usually use the comma when dialing through a PBX or other special telephone services to wait for an outside telephone line. The default value is 2 seconds, although you can change it to a value between 0 and 255 seconds. An alternative to changing this register is to include more than one comma in your command line.

Register **S9**: Carrier Detect Response Time.

Register S9 sets the time the remote modem's carrier signal must be present for the local modem to recognize it. This feature ensures that your modem does not mistake a busy signal, ring, or voice for the carrier signal. The value of this register is in tenths of a second. The default value is 600 ms , although you can change it from 1 to 255. For example, entering a value 13 means that the remote modem's carrier signal must be present for 1.3 seconds for the local modem to recognize it. Setting this value higher increases the chances the modem will not mistakenly identify the carrier signal.

Register **S10**: Carrier Loss Time.

Register S10 sets the time between the loss of a remote modem's carrier signal and when the local modem disconnects. This allows the remote modem's carrier signal to momentarily disappear from the telephone line. The value of this register is in tenths of a second. The default value is 1.4 seconds, although you can change it from 1 to 255. You may want to set this value higher if you have a noisy telephone line that might interfere with



the remote modem's carrier signal. If you want your modem to ignore the Carrier Detect status and act as if the remote modem's carrier signal is always present, set the value to 255.

Register **S11**: Touch Tone Dialing Duration.

Register S11 controls the speed of the Touch Tone (DTMF) dialing. You can change the value from 50 to 255 ms. The default value will be 95 ms which sets a dialing rate of 5.26 digits per second. Increasing the value to 255 slows the dialing rate to 1.9 digits per second.

Note: Register S11 has no effect on pulse dialing, which is fixed at 10 pulses per second.

Register **S12**: Escape Guard Time.

Register S12 controls the escape guard time (i.e. the time delay required before and after you enter the escape characters). The guard time prevents your modem from misinterpreting data as the escape sequence. This value is designated in measurements of 20 ms. The default value is 50 (which is equivalent to one second), although you can change it to between 0 (0 seconds) to 255 (5.1 seconds).

Register **S14**: Bit-mapped Register.

Bit-mapped register S14 lets you control modem echo, responses, dialing method, and the originate or answer mode.

<u>Bit</u>	<u>Function</u>
0 = x	Undefined.
1 = 0	Do not echo command (E0).
1	Echo command (E1) – default.
2 = 0	Responses appear (Q0) – default.
1	Responses do not appear (Q1).
3 = 0	Numeric responses (V0).
1	Verbose (Verbal) Responses (V1) – default.
4 = x	Undefined.
5 = 0	Use touch-tone dialing method (T) – default.
1	Use pulse dialing method (P).
6 = x	Undefined

7 = 0	Answer incoming calls (A)
1	Originate calls (D) – default

Register **S16**: Modem Tests.

Bit-mapped register S16 displays the modem tests status.

<u>Bit</u>	<u>Function</u>
0 = 0	Local analog loop back test off (&T0) – default.
1	Local analog loop back test on (&T1).
1 = x	Undefined.

Register **S18**: Duration of Modem Test.

Register S18 sets the amount of time for the modem tests. The tests can run from 1 to 255 seconds, depending on the value in this register. This register has a default value of 0, which turns off the timer and tests will run until manually terminated.

Register **S21**: Bit-mapped Register.

Bit-mapped register S21 lets you control certain data communication control signals.

<u>Bit</u>	<u>Function</u>
0,1=x	Undefined.
2 = x	Undefined.
3,4= 0	Modem ignores the DTR signal (&D0).
1	Modem enters command mode after ON-to-OFF DTR transition (&D1).
2	Modem hangs up after ON-to-OFF DTR transition (&D2) – default.
3	Modem resets after ON-to-OFF DTR transition (&D3).
5 = 0	CD signal always on (&C0).
1	CD signal on when a remote carrier signal is present (&C1) – default.
6 = x	Undefined.
7 = 0	Long space disconnect turned off (Y0) – default.
1	Long space disconnect turned on (Y1).



Register S22: Bit-mapped Register

Bit-mapped register S22 lets you control internal speaker and the modem responses.

<u>Bit</u>	<u>Function</u>
0,1= 0	Speaker volume off (L0).
1	Low speaker volume (L1).
2	Medium speaker volume (L2) – default.
3	Loud speaker volume (L3).
2,3= 0	Speaker off (M0).
1	Speaker on until carrier detected (M1) – default.
2	Speaker always on (M2).
3	Speaker on until carrier detected but off during dialing (M3).
4,5,6=0	Hayes™ Smartmodem compatibility (X0).
4	Include CONNECT XXX responses (X1).
5	Same as 4 plus dial tone detection (X2).
6	Same as 4 plus BUSY response and blind dialing (X3).
7	Same as 6 plus dial tone detection (X4) – default.
7 = 0	US make/break ratio (&P0) – default.
1	UK and Hong Kong make/break ratio (&P1).

Register S23: Bit-mapped Register.

<u>Bit</u>	<u>Function</u>
1,2,3= 0	Use 0-300bps DTE data rate.
2	Use 1200bps DTE data rate.
3	Use 2400bps DTE data rate.
4	Use 4800bps DTE data rate.
5	Use 9600bps DTE data rate.
6	Use 19200bps DTE data rate.
7	Use 38400bps or above DTE data rate.
4,5= 0	Use even parity.
1	Use space parity.
2	Use odd parity.
3	Use mark or none parity.
6,7= 0	Turn off guard tone (&G0) – default.
1	Turn off guard tone (&G1).
2	Use 1800 HZ guard tone (&G2).

Register S25: Data Terminal Ready Delay.

When Modem is on-line, it will ignore a Data Terminal Ready signal lasting less than the value of this register. In this mode, the values for this register are 0 to 255 in hundredths of a second, and the default value is 0.05 seconds. If you will be entering synchronous mode after dialing asynchronously, this register determines how long the modem waits before looking for the Data Terminal Ready signal. This lets you detach the asynchronous terminal and connect a synchronous terminal while remaining in the Data Mode. In this mode, the values for this register are from 0 to 255 seconds and the default value is 5.

Register S26: Request To Send-to-Clear To Send Delay.

This register affects synchronous operation only and applies only when you are using the &R0 command. This register determines how long the modem waits to turn on the Clear To Send signal after a Request To Send OFF-to-ON transition in 10 ms increment. The default value is 1, although this register accepts values from 0 to 255.

Register S27: Bit-mapped Register.

Bit-mapped register S27 lets you control modem transmission mode and line type.

<u>Bit</u>	<u>Function</u>
0	0: Dial up line (&L0) – default. 1: 2W Leased line (&L1).
1-7	Undefined.

Register S30: Value of the voice inactivity timer.

S30 = 0 Voice inactivity timer off (default).
S30 = 1 – 255 This is the period of time (in sec), which if expired causes the modem to hang up the telephone line if it is offhook and no data has passed during the period. When there is an inactivity time out with #CLS=8, the modem always forces #CLS=0 and #BDR=0.

Register S36: V.42 negotiation fallback.

Register S36 defines the type of connection attempted by the modem and the action to take if the attempt fails:



<u>Bit</u>	<u>Value</u>	<u>Function</u>
2,1,0 = 0		Modem hangs up.
1		Same as 5.
2		Reserved.
3		Same as 7.
4		Modem tries to connect using V.42 Alternative Protocol (compatible with MNP levels 2 - 5). If handshaking fails, modem hangs up.
5		Modem tries to connect using V.42 Alternative Protocol compatible with MNP levels 2 - 5). If handshaking fails, modem tries to connect using a standard asynchronous connection.
6		Reserved.
7		Modem tries to connect using V.42 Alternative Protocol (compatible with MNP levels 2 - 5). If handshaking fails, modem tries to connect using a standard asynchronous connection and automatic speed buffering -- default.

Register **S95**: Negotiation message options.

< 32	Disable V.42 extended response.
≥ 32	Enable V.42 extended response.

Register **S97**: Energy detection threshold
This register can use in Call Progress Mode (CPM) mode, for dial tone detect threshold. The default value is 2. This register determines the detection threshold for Call Progress (CPM) tones. The default value is 2.

Register **S46**: Protocol selection.

Register S46 defines the protocol selections specified for future negotiation.

<u>Value</u>	<u>Function</u>
136	LAP-M only.
138	LAP-M with adaptive data compression – default.

Register **S82**: Break handling

Register S82 specifies the break signal method used during V.42 applications. The break type to be used depends on the user application.

<u>Value</u>	<u>Function</u>
3	Expedited break signaling, regardless of its sequence in data sent and received by each modem. Data integrity maintained both ahead of and after the break.
7	Destructive break signaling, regardless of its sequence in data sent and received by each modem. Data not being processed by each modem at time of break is discarded.
128	In sequence break signaling as data is sent and received. Data integrity is maintained both ahead of and after the break. – default.

Chapter 4: Troubleshooting

Data communication involves many variables. Some can be easily corrected, such as the settings in the application software, the modem configuration. Some are hard to correct, such as the local loop from the central office to the modem line connection. If your modem does not work properly, in most cases, the problem is due to the incorrect settings,

This chapter explains some communications software settings and describes troubleshooting procedures that will help you isolate problems with the modem.

Software Settings

Since the modem is compatible with the Hayes "AT" command set, almost all software applications can be used with the modem. The configuration settings of the modem and the protocol you use must be compatible with those of the remote modem. Otherwise the problems will arise in connection with the remote modem or in transferring data.

Settings that commonly cause problems include the parity, character length, stop bit setting and the minimal speed settings. These must be the same settings with the remote modem. Otherwise the data transferred will not be readable or error.

In addition, the modem COM port address settings and the IRQ settings, you enter in your application must be correct, or the application software will be unable to detect and communicate with the modem.

Troubleshooting Procedures

If you have a problem using the modem, the troubleshooting procedures described in this section may be able to help you identify the source of the problem.

Turn off and on of your system power and start the application software.

- Is there a warning message from the application software?

If there is a warning message shown up, check the COM address and IRQ settings of the application software are the same as those for modem or not.

For Windows 95/98 and NT, check the modem property to make sure the modem COM address and the IRQ.

For the DOS/ Windows 3.x, make sure the serial cable is connected to COM1 or COM2.

- Why does application software not perform what you expect it to do?

Place computer in the terminal mode, and issue "AT&FZ" carriage return twice. If OK is the response, for the second time, your configuration profile is not proper for the application software. Consult the AT command section to change to the applicable one.

- Why does modem transfer speed would not up to 56000 bit per second?

Please make sure your internet service provider support V.90 dial up service, if yes, any noise on line will decrease the connection speed.

How to determine modem is function properly or not?

- The modem dials, but not transfer data
- Unusual characters appear on the screen.
- The receive message is partially lost.
- An abnormal disconnection occurs.

Start the terminal mode, select 115200 DTE speed, type "AT&FZ", "AT&T1", let the modem go into local test mode, type several characters, determine those characters is same as you typed or not. If it is, your modem is good. If they are not what you typed, power down the system and try again.

If characters is what you typed, your modem is function good. To exit the local test mode, wait 1 second, type +++, wait another second, type AT&T0, ATH, both should response with OK.

- Characters typed are not display.
- Characters typed are displayed twice.

Turn the system off and on. Go to terminal mode, issue "AT&FZ". The response should be OK.

- The modem does not answer incoming calls automatically.



Type ATSO? and the response should not be 0. If it is, the auto answer function is disabled. To turn it back on, type ATSO=1.

- The modem will not dial out.

Use a telephone and insert the jack into the modem PHONE jack, lift the receiver. If there is no tone, the line connection is need to be checked. If there is a tone, but not normal dial tone, turn system off and on, and try again.

- The modem dials, but not connect.

Type AT&FZ, and re-dial the number, if there are no modem negotiation sound from the modem, the remote side is not a modem.

Try AT+FCLASS=0, and AT#CLS=0 to put modem back to data mode.

If you go through the possible process and the problem is still there, it is time to call your dealer to discuss the problem. **But do not call your dealer before you try first.** The customer services personnel will ask you for the detailed information. The more information you provide the better chance your problem can be solved.